

Care Manager (9313C) University Health Services 73935
University of California, Berkeley

Direct Link: <https://www.AcademicKeys.com/r?job=248384>

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Posted Nov. 7, 2024, set to expire Mar. 6, 2025

Job Title	Care Manager (9313C) University Health Services 73935
Department	University Health Services
Institution	University of California, Berkeley Berkeley, California
Date Posted	Nov. 7, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Social Work
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Job Description

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About Berkeley

At the University of California, Berkeley, we are committed to creating a community that fosters equity of experience and opportunity, and ensures that students, faculty, and staff of all backgrounds feel safe, welcome and included. Our culture of openness, freedom and belonging make it a special place for students, faculty and staff.

The University of California, Berkeley, is one of the world's leading institutions of higher education, distinguished by its combination of internationally recognized academic and research excellence; the

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transformative opportunity it provides to a large and diverse student body; its public mission and commitment to equity and social justice; and its roots in the California experience, animated by such values as innovation, questioning the status quo, and respect for the environment and nature. Since its founding in 1868, Berkeley has fueled a perpetual renaissance, generating unparalleled intellectual, economic and social value in California, the United States and the world.

We are looking for equity-minded applicants who represent the full diversity of California and who demonstrate a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds present in our community. When you join the team at Berkeley, you can expect to be part of an inclusive, innovative and equity-focused community that approaches higher education as a matter of social justice that requires broad collaboration among faculty, staff, students and community partners. In deciding whether to apply for a position at Berkeley, you are strongly encouraged to consider whether your values align with our [Guiding Values and Principles](#), our [Principles of Community](#), and [our Strategic Plan](#).

At UC Berkeley, we believe that learning is a fundamental part of working, and our goal is for everyone on the Berkeley campus to feel supported and equipped to realize their full potential. We actively support this by providing all of our staff employees with up to 80 hours (10 days) of paid time per year to engage in professional development activities. To find out more about how you can grow your career at UC Berkeley, visit grow.berkeley.edu.

Departmental Overview

University Health Services (UHS) serves the campus as a comprehensive campus-based health center providing fully accredited medical care, mental health services, and innovative health promotion programs for students, faculty and staff. We coordinate off-campus care through a network of community specialists and hospitals and also administer a major medical insurance plan for students. In addition, UHS serves the campus through public health, health justice, and health policy initiatives. Learn more by visiting the [UHS website](#), our [strategic plan](#), and our [UHS values](#).

Application Review Date

The First Review Date for this job is: 11/19/2024. This job will remain open until filled.

Responsibilities

CARE MANAGEMENT

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- Assists and supports Counseling & Psychological Services (CAPS) by providing care management for the general student population including students presenting with high acuity and severe mental health issues, especially those requiring coordination of care between multiple UHS services (e.g. Psychiatry and Primary Care) and/or external providers (e.g. community therapists and psychiatrists) and campus resources and services (e.g. academics, Basic Needs Center).
- Assists with monitoring and tracking clients as they navigate services within University Health Services and tracks clients who have not followed-up with treatment recommendations to determine the need for follow-up and barriers to treatment adherence.
- Works with students to assist them with referrals to mental health treatment in the community including identifying and overcoming barriers to accessing care, navigating health care and insurance systems, advocacy, and linkage.
- Manages Referral Care Management referrals from CAPS providers and on-line requests from students.
- Supports and works collaboratively with the CAPS Referral Coordinator functioning as a liaison to community providers, developing and maintaining referral procedures and resources, and providing consultation and support to staff.
- Participates in weekly Student Mental Health Care Manager consultation meetings and collaborates regularly.
- May provide care management support for overflow from high acuity programs (e.g., Hospital/High Risk Team, modified Intensive Outpatient Program, Psychiatry).

GENERALIST COUNSELING SERVICES

- Provides short-term individual, couples, and group counseling, crisis assessment and intervention, and case management to students with a broad range of presenting issues and complexity including high risk concerns.
- Provides consultation to faculty, staff, and community partners regarding concerns about students.
- May present psychoeducational workshops and outreach for students and campus partners.
- May participate in the training and supervision of all training staff including Post-MSW Fellows, Doctoral Interns, and Postdoctoral Fellows through individual supervision, consultation, and training seminars.
- Consults with and serves as a resource for professional and training staff.

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ORGANIZATIONAL RESPONSIBILITIES

- Participates in staff meetings and meetings related to care management as needed.
- Maintains client records appropriately including confidentiality and completeness of notes.
- Documents client progress, treatment recommendations, interventions and client response in the EHR and other required systems to facilitate the sharing of information and coordination of care with other involved providers
- Meets regularly with the Clinical Director and Referral Coordinator

Other duties as assigned.

Required Qualifications

Education

- Masters in social work, counseling, or marriage and family therapy.

Licenses and Certifications

- Current, valid CA state license as a LCSW, LMFT, or LPCC.
- Will complete mandatory 5150 training by Alameda County to obtain 5150 certification and obtain 5150 Professional staff authorization annually.

Knowledge, Skills and Abilities

- Advanced knowledge and understanding of clinical counseling principles, methods, procedures, and standards, including care management and evidence-based psychosocial and psychotherapeutic approaches.
- Experience in the assessment of and ability to work with high risk populations, including severe and complex mental health concerns.
- Working knowledge of young adult developmental and mental health issues.
- Experience working with and commitment to addressing the needs of multicultural and marginalized populations, recognizing diverse and intersecting identities.
- Related experience and interest in providing referral care management services and developing

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referral procedures and resources.

- Ability to work independently, take initiative, and exercise sound judgment within defined guidelines.
- Expertise working in a collaborative manner with diverse client groups, medical and mental health staff, and campus and community partners
- Effective skills in communication, coordination and consultation
- Working knowledge of applicable laws and standards of professional conduct including client rights and responsibilities, rules of confidentiality, and client privacy.

Preferred Qualifications

- At least 3 years post-licensure.
- Experience working with multicultural and marginalized college student populations in university counseling.
- Working knowledge of electronic health records and applications/systems used in behavioral health settings.

Salary & Benefits

For information on the comprehensive benefits package offered by the University, please visit the University of California's [Compensation & Benefits](#) website.

Under California law, the University of California, Berkeley is required to provide a reasonable estimate of the compensation range for this role and should not offer a salary outside of the range posted in this job announcement. This range takes into account the wide range of factors that are considered in making compensation decisions including but not limited to experience, skills, knowledge, abilities, education, licensure and certifications, analysis of internal equity, and other business and organizational needs. It is not typical for an individual to be offered a salary at or near the top of the range for a position. Salary offers are determined based on final candidate qualifications and experience.

- The budgeted salary range that the University reasonably expects to pay for this position is Step 1 \$89,616.56 - Step 11 \$109,263.07
- This is a 100%, full-time (40 hours per week), career position that is eligible for full UC benefits.
- This position is exempt and paid monthly.

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How to Apply

To apply, please submit your resume and cover letter.

Other Information

- This is not a visa opportunity.
- Your employment is dependent on obtaining and maintaining a credentialing clearance (if applicable), background clearance and medical clearance according to University Health Service policies.
- This position is governed by the terms and conditions in the agreement for the Health Care Professionals Unit (HX) between the University of California and the University Professional and Technical Employees (UPTA). The current bargaining agreement manual can be found at: <http://ucnet.universityofcalifornia.edu/labor/bargaining-units/hx/index.html>.

Conviction History Background

This is a designated position requiring fingerprinting and a background check due to the nature of the job responsibilities. Berkeley does hire people with conviction histories and reviews information received in the context of the job responsibilities. The University reserves the right to make employment contingent upon successful completion of the background check.

Mandated Reporter

This position has been identified as a Mandated Reporter required to report the observed or suspected abuse or neglect of children, dependent adults, or elders to designated law enforcement or social service agencies. We reserve the right to make employment contingent upon completion of signed statements acknowledging the responsibilities of a Mandated Reporter.

Equal Employment Opportunity

The University of California is an Equal Opportunity/Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or protected veteran status. For more information about your rights as an applicant, please see the [U.S. Equal Employment Opportunity Commission](#) poster.

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The [University of California's Affirmative action policy](#).

The [University of California's Anti-Discrimination policy](#).

To apply, visit

https://careerspub.universityofcalifornia.edu/psc/ucb/EMPLOYEE/HRMS/c/HRS_HRAM_FL.HRS.CG_S

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

University of California, Berkeley

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